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TVR Communications' pCare™ Interactive Patient Systems and Care Experience Announce Strategic Partnership to Integrate the Voice-of-the-Patient Across the Care Continuum

New York, NY (July 12th, 2017). TVR Communications and Care Experience announce a strategic partnership today that pairs pCare™ Interactive Patient Systems, the multi-year recipient of the KLAS Category Leader rating (2015-2017 Best in KLAS: Software and Services Report), with the Care Experience, a pioneer in cross continuum patient feedback and engagement.

Together, this significant partnership will help ensure that the voice-of-the-patient is the most important voice in healthcare by operationalizing patient-generated data from the over three million patients pCare serves annually. The single platform will allow organizations to view data across their IPS and their rounding initiatives within their hospitals as well as in clinic and straight-to-mobile communication.

“This integrated solution will work seamlessly to capture data across all points-of-care,” states Keith Washington, CEO of TVR Communications. “We are excited about the opportunity to help providers achieve success with tools that measure patient satisfaction and analyze patient interactions resulting in meaningful and actionable insights.”

“We are excited to be chosen by TVR Communications to integrate our IntegratedRN™ digital rounding platform as well as our CRMD™ patient engagement platform into their KLAS Category Leading pCare solution,” states Gautam Mahtani, Founder and CEO of Care Experience. “To partner with a recognized leader will exponentially impact our ability to engage patients in a meaningful way.”

pCare by TVR Communications is an Interactive Patient System (IPS) that enhances the patient experience across the continuum of care, with an array of entertainment, education, and care management features that can be customized for each patient. The pCare platform seamlessly integrates with a variety of clinical systems at key touch points throughout the care journey, with an unmatched degree of interoperability and personalization to help organizations achieve safety, quality, and service level improvements.

Care Experience is a Software as Service (SaaS) platform leveraging the voice-of-the-patient and Artificial Intelligence (AI) to improve the patient experience, drive patient engagement, and deliver better outcomes.

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About TVR Communications, providers of pCare Interactive Patient Systems

TVR Communications provides pCare™ Interactive Patient Systems and related services to millions of patients and hundreds of leading hospitals and health systems. For over 65 years, TVR Communications has helped healthcare providers improve the patient experience and achieve sustainable improvements in patient satisfaction and quality of care. pCare Interactive Patient Systems are rated KLAS Category Leader, Interactive Patient Systems in the 2017 and 2015/2016 Best in KLAS: Software & Services report.

For more information, visit www.pcareinteractive.com. Follow TVR Communications on Twitter @pCarebyTVRC and TVR Communications on LinkedIn.

About Care Experience

Care Experience exists because clinical communication is broken, the voice of the patient is not incorporated into care, and patients are being lost in a fractured system. We improve communications to help drive patient outcomes by capturing the voice-of-the-patient across the care continuum. For more information, visit <http://www.careexperience.com>.