

TVR Communications Announces New Patient Outcomes Leader

September 14, 2017 - New York, NY – TVR Communications is pleased to announce that David W. Pagel has joined the organization in the role of Patient Outcomes Leader. TVR Communications is the provider of pCare™ Interactive Patient Systems, the multi-year recipient of the KLAS Category Leader rating (2015-2017 Best in KLAS: Software and Services Report).

Mr. Pagel brings years of healthcare experience to his new position as Patient Outcomes Leader. He will collaborate with TVR Communications' hospital and health system partners to define and champion patient experience initiatives across the care continuum. Mr. Pagel applied his leadership and patient experience skills to his previous role at the Mayo Clinic, where he also contributed to the Mayo Clinic Content Governance and Mayo Clinic Content Coordination groups. He was awarded a Bronze Fellow from the Mayo Clinic Quality Academy and is currently finishing his Master of Health Administration degree.

"We are thrilled to have David join our team," stated Pat Barilla, Chief Operations Officer, TVR Communications. "David brings a passion to serve and a deep understanding of how to support our healthcare partners for long-term success. His expertise will play an integral role in helping our partners cultivate a healing environment where patients, families, and healthcare providers collaborate and support each other."

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About TVR Communications

TVR Communications provides pCare™ Interactive Patient Systems and related services to millions of patients and hundreds of leading hospitals and health systems. For over 65 years, TVR Communications has helped healthcare providers improve the patient experience and achieve sustainable improvements in patient satisfaction and quality of care. pCare Interactive Patient Systems are rated KLAS Category Leader, Interactive Patient Systems in the 2017 and 2015/2016 Best in KLAS: Software & Services report. For more information, visit www.pcareinteractive.com. Follow TVR Communications on Twitter @pCarebyTVRC and TVR Communications on LinkedIn.