

## **pCare™ Again Rated “KLAS Category Leader” for Interactive Patient Systems**

**New York, NY, January 31, 2017** – pCare™ Interactive Patient System from TVR Communications has been rated KLAS Category Leader for two consecutive years. Issued by the independent research firm KLAS and based on actual client feedback, the “2017 Best in KLAS: Software & Services” report recognizes pCare as 2017 Category Leader, having achieved the highest customer satisfaction scores in the Interactive Patient Systems category. pCare also led the category in 2015/2016.

pCare Interactive Patient Systems are used by leading healthcare systems to help improve the patient experience across care settings and service lines. pCare delivers patient entertainment, education, and clinical applications using in-room televisions and mobile devices. It is fully interoperable with hospital IT systems that support patient engagement such as Nurse Call, ADT, EHR, dietary, service recovery, and real-time location systems (RTLS) to help deliver safety, quality, and service improvements.

“We are honored that our customers continue to value pCare as the leader in the interactive patient systems category,” states Keith Washington, Chief Executive Officer for TVR Communications. “In partnership with hospital staff and patients, we are leading a shift in the industry towards enhancing communication to improve care with easy to use technology tools at the bedside and across the health system. To earn this achievement again is a testament to the relationships we have with our customers to support their efforts in patient engagement innovation, performance improvement, and service excellence.”

###

**About TVR Communications, providers of pCare Interactive Patient Systems** TVR Communications provides pCare™ Interactive Patient Systems and related services to leading hospitals and health systems. For over 65 years, TVR Communications has helped healthcare providers improve the patient experience and achieve sustainable improvements in patient satisfaction and quality of care. For more information, visit [www.pcareinteractive.com](http://www.pcareinteractive.com). Follow pCare on Twitter: @pCarebyTVRC and on LinkedIn: TVR Communications.

**About KLAS** KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and counted. Working with thousands of healthcare professionals and clinicians, KLAS gathers data on software, services and medical equipment to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. To learn more about KLAS and our reports, visit [www.KLASresearch.com](http://www.KLASresearch.com).