

**pCare™ Rated “KLAS Category Leader” for Third Consecutive Year**  
*Receives Highest Customer Satisfaction Scores In IPS Category*

**New York, NY**, February 1, 2018 – pCare™ Interactive Patient Systems from TVR Communications have been rated KLAS Category Leader for three years in a row. Issued by the independent research firm KLAS and based on actual client feedback, the “2018 Best in KLAS: Software & Services” report recognizes pCare as 2018 Category Leader, having achieved the highest customer satisfaction scores in the Interactive Patient Systems category.

“Category Leader is more than a ranking. It is a recognition of vendors committed to delivering superior solutions,” said Adam Gale, President of KLAS. “It gives voice to thousands of providers who are demanding better performance, usability and interoperability in healthcare technology.”

The pCare platform is used by leading healthcare systems to help improve the patient experience across care settings and service lines. pCare delivers entertainment, education, and a number of patient engagement applications using in-room televisions and mobile devices. pCare is an enterprise-wide platform that is easy to implement, maintain, and expand. It is fully interoperable with hospital systems such as Nurse Call, EHR, food service, climate control, lighting control, service recovery, patient comprehension and feedback, and RTLS.

A pCare customer states, "TVR Communications is the easiest vendor I have ever worked with. The go-live for pCare was relatively seamless, and the support staff was gracious. pCare works as designed and promised, and the integration is good. We highly recommend pCare because of the product and the vendor support." (Director, January 2018)

"We are thrilled to be recognized by our customers as the top-performing interactive patient system in the 2018 Best in KLAS report," states Keith Washington, Chief Executive Officer for TVR Communications. "Working in close partnership with hospitals, health systems and patients has allowed us to drive remarkable improvements in patient experience and engagement. To earn this achievement again is a reflection of our commitment to a full-service patient engagement platform and our mission to enhance the patient experience of the patients we serve."

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**About TVR Communications**

TVR Communications provides pCare™ Interactive Patient Systems and related services to millions of patients and hundreds of leading hospitals and health systems. For over 67 years, TVR Communications has helped healthcare providers improve the patient experience and achieve sustainable improvements in patient satisfaction and quality of care. pCare Interactive Patient Systems are rated KLAS Category Leader, Interactive Patient Systems in the 2018, 2017, and 2015/2016 Best in KLAS: Software & Services report. For more information, visit [www.pcareinteractive.com](http://www.pcareinteractive.com). Follow TVR Communications on Twitter @pCarebyTVRC and TVR Communications on LinkedIn.

**About KLAS**

KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and counted. Working with thousands of healthcare professionals, KLAS gathers insights on software, services and medical equipment to deliver timely reports, trending data and statistical overviews. KLAS data is accurate, honest and impartial. The research directly represents the voice of healthcare professionals and acts as a catalyst for improving vendor performance. To learn more about KLAS and the insights we provide, visit [www.KLASresearch.com](http://www.KLASresearch.com).