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TVR Communications' pCare Solution Advances Patient-Centered Care at Walnut Hill Medical Center

(Elmhurst, NY – July 15, 2014) – TVR Communications, provider of pCare Interactive Patient Systems and related services to the healthcare industry, and Walnut Hill Medical Center (WHMC), a new 8-story, 100-bed, acute-care hospital, have partnered to advance Walnut Hill's mission to be a leader in patient-centered care.

Walnut Hill chose TVR Communications' pCare solution for its versatility, ease of integration and patient-pleasing features. pCare lets Walnut Hill Medical Center patients access condition-specific education programming, care information and a variety of entertainment and relaxation choices. An intuitive and engaging interface makes it easy for patients to be in control of their care and environment.

"Every aspect of our facility focusses on the patient and family experience," states Lyle Rountree, Walnut Hill Medical Center's Chief Patient Experience Officer. "TVR Communications' pCare solution plays an integral role in our ability to educate patients and involve them in their own care. Patients also enjoy a variety of entertainment options, such as on-demand movies and TV programs in the patient room or on a mobile device."

Additionally, it was the alignment between the two organizations' vision for improving the patient experience that brought the companies together. "TVR Communications has been delivering solutions that enhance the patient experience for over 60 years," states Mr. Rountree, "They are passionate advocates for the patient while also having a deep understanding of the hospital environment. We learned a lot from each other."

"We are very excited to be part of this groundbreaking facility and feel privileged to have worked so closely with hospital staff throughout the entire pCare deployment," states Keith Washington, TVR Communications' Chief Executive Officer. "It is extremely rewarding to partner with people who are so passionate about and focused on the patient experience. Walnut Hill Medical Center truly represents a new paradigm in healthcare and we are honored to serve them."

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About TVR Communications: TVR Communications provides pCare Interactive Patient Systems and related services to millions of patients and 300+ hospitals. For over 60 years, TVR Communications has helped healthcare providers improve the patient experience and achieve sustainable improvements in patient satisfaction and quality of care. For more information, visit www.pcareinteractive.com.

About Walnut Hill Medical Center: Walnut Hill Medical Center is a 100-bed, acute-care hospital for adults who seek uncompromising patient care from renowned physicians and a compassionate staff. Located in the heart of Dallas, we are the hospital that pledges to create superior outcomes and an unsurpassed patient experience as well as an enriching environment for team members. For more information about Walnut Hill Medical Center, go to WalnutHillMC.com. Connect with us through Facebook and LinkedIn.

