

pCare™ Rated 2015/2016 Best in KLAS Category Leader for Interactive Patient Systems

New York, NY, January 28, 2016 – pCare™ Interactive Patient System from TVR

Communications has been rated the 2015/2016 Category Leader for interactive patient systems. The “2015/2016 Best in KLAS: Software & Services” report recognizes pCare as having achieved the highest customer satisfaction scores in the Interactive Patient Systems category.

pCare delivers a variety of communication tools across care settings and service lines, to fixed and mobile devices, for improving the patient experience. It is fully interoperable with hospital systems such as EHR, food service, climate control, lighting control, service recovery, patient comprehension and feedback, and real time location systems (RTLS) to help deliver safety, quality, and service improvements.

“We are honored that our customers chose pCare as the leader in the interactive patient systems category,” states Keith Washington, Chief Executive Officer for TVR Communications. “To be acknowledged for working collaboratively to improve outcomes while delivering excellent service and support is really exciting. This achievement is a testament to the talent and dedication of our team, all of whom go above and beyond every day to help our hospital partners deliver results that support not only today’s needs, but the increasing complexity and change anticipated in the future. We’re extremely pleased to have the KLAS report and feedback process as a tool to help our team learn and grow in our commitment to serve, connect and improve .”

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About TVR Communications, providers of pCare Interactive Patient Systems

TVR Communications provides pCare™ Interactive Patient Systems and related services to millions of patients and hundreds of leading hospitals and health systems. For over 65 years, TVR Communications has helped healthcare providers improve the patient experience and achieve sustainable improvements in patient satisfaction and quality of care. For more information, visit www.pcareinteractive.com.

About KLAS

KLAS is a research and insights firm on a global mission to improve healthcare delivery by amplifying the provider's voice. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software, services, and medical equipment to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Follow KLAS on Twitter at www.twitter.com/KLASresearch.